

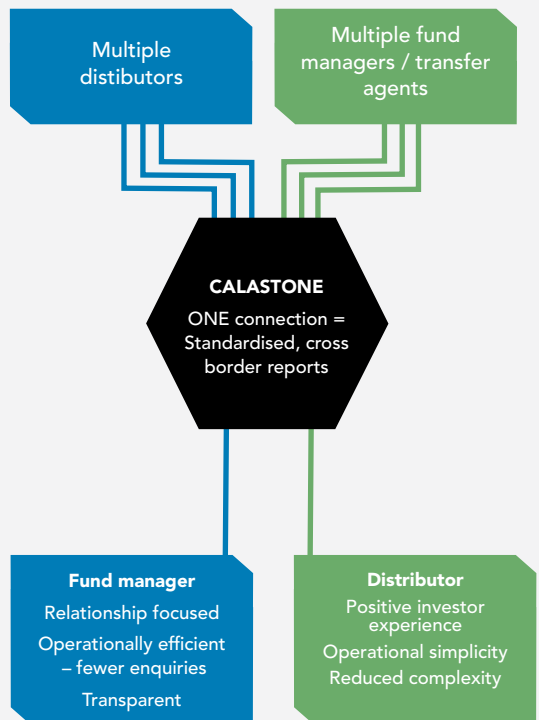
# CALASTONE DIVIDENDS

Fund distributors, transfer agents and fund managers know that inaccurate communication and payment of dividends to investors is a major cause of discomfort in their relationship with each other, and investors.

Calastone Dividends is a global solution that lets everyone in the dividends processing chain communicate dividend information with their industry partners quickly and accurately without having to manage multiple connections, multiple formats and multiple queries.

Calastone Dividends lets firms eliminate the mistakes, delays and phone calls associated to the manual rekeying of data between systems when dividend reports are received in cumbersome formats, such as fax, pdf or paper.

## THE CALASTONE DIFFERENCE



## Standardising and simplifying dividends communications with one connection

Calastone empowers firms to deliver the best experience for the investor with prompt dividend payments based on accurate and timely dividend reporting using one automated information feed. And, Calastone's dedicated support team can connect firms to their counterparties in as little as 48 hours.

### DISTRIBUTORS

#### IMPROVE SERVICE LEVELS —

Avoid sending late and inaccurate dividend reports and payments to your investors.

#### OPERATIONAL SIMPLICITY —

Eliminate the cost and man-hours associated to manually sourcing and collating data from multiple sources in different formats.

#### REDUCE COMPLEXITY —

More easily accept and process large amounts of dividend information, in different formats, from different fund managers/transfer agents.

### TRANSFER AGENTS

#### SUPPORT YOUR FUND MANAGERS AND DISTRIBUTORS —

Provide a superior service by delivering prompt accurate dividend information using a fully integrated reporting process.

#### OPERATIONAL SIMPLICITY —

Focus your teams on other business critical tasks by eliminating the need to rekey dividend information between systems.

#### REDUCE COMPLEXITY —

Become a seamless interface between your fund manager and distributor partners without spending time and resource managing multiple connections and file format requirements.

### FUND MANAGERS

#### RELATIONSHIP FOCUSED —

Improve how you work with your global distributors by helping them to meet their investor obligations quickly with accurate and timely dividend information.

#### OPERATIONALLY EFFICIENT —

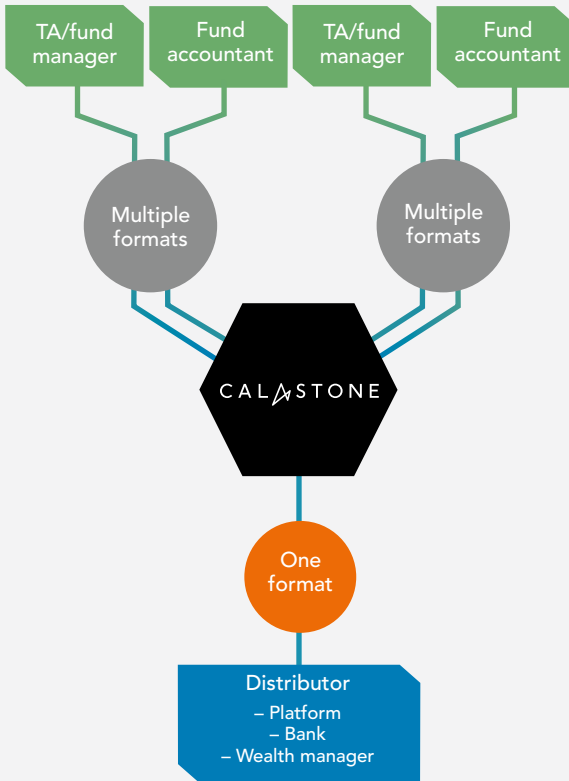
Streamline the dividend reporting process by delivering information directly into your distributors' back office systems and cutting incoming enquires.

#### TRANSPARENCY —

Easily answer investor / distributor questions promptly by tracking and storing all dividend event data as soon as it is sent.

## How does it work?

Calastone Dividends fully automates the transmission of dividend information. It consolidates and converts dividend information from fund managers — including rates and holdings — into their distributors format of choice before integrating it directly into their back office system. This helps to reduce inaccurate and late payments to the end investor.




## PROCESS

1. **DIVIDEND ANNOUNCED**
2. **INTEGRATED WITH TRANSFER AGENT** — Calastone's STP transfer agent connections take each fund's dividend event information, including estimated and confirmed holdings and expected proceeds, in any format as soon as it becomes available.
3. **AUTOMATIC TRANSLATION AND DISTRIBUTION** — Dividend information is sent directly into a distributor's back office system for instant analysis and reporting.

### DIVIDEND INFORMATION THAT IS TRANSMITTED

1. **ESTIMATED RATE DAT A** — Initial advice of rate and key dates.
2. **ESTIMATED STATEMENT DATA** — Unconfirmed advice of the account positions and potential outcome from the event.
3. **CONFIRMED RATE DATA** — Confirmation of the final agreed rates and key dates.
4. **CONFIRMED STATEMENT DATA** — Final message confirming reconciled positions at the transfer agent level and the expected outcome.



To learn more about **Calastone Dividends** and how it can benefit your organisation contact: [marketing@calastone.com](mailto:marketing@calastone.com) or visit [www.calastone.com/contact](http://www.calastone.com/contact)

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Calastone is authorised and regulated by the Financial Conduct Authority.

Calastone is registered in England and Wales under company number 06298923 and have our registered office at Birchin Court, 20 Birchin Lane, London EC3V 9DU.

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