



**CONNECTING THE  
WORLD'S LARGEST  
COMMUNITY OF FUNDS** \_\_\_\_\_



Manulife

MIDTOWN

Calastone is the largest  
global funds network,  
connecting the world's  
leading financial  
organisations.

# HELPING THE INDUSTRY TRANSFORM AND INNOVATE

At Calastone, we've made it our mission to help the asset management industry transform and innovate. To find new ways to streamline the global funds marketplace for the future and reduce frictional costs for the benefit of all.

When we were founded, we started to ask why so much value of an investment is lost during the process of investing. We found the industry burdened with inefficiency and manual processes, adding significant cost. We created our network, allowing for the first time digital connectivity for market participants across the globe, slashing costs and reducing risk. Calastone has now grown to become the largest global funds network.

Through our continued investment in technology and our Distributed Market Infrastructure (DMI) we can do more than ever. The DMI allows us to extend and drive the digital revolution in funds, ensuring that the industry can continually evolve and strengthen

through the introduction of new tools and services and ultimately enable a new generation of collective investment through tokenisation.

As the market becomes increasingly competitive and pressured, Calastone ensures that fund managers, fund administrators and fund distributors can operate in a fully automated environment, globally connected and frictionless.

We offer a range of solutions across the entire process of trading a fund, allowing the industry to evolve and improve their businesses, enabling scale to innovate and innovation to scale. Through this, we generate the opportunity for the industry to deliver greater value back to the end investor.

## Seamless connectivity

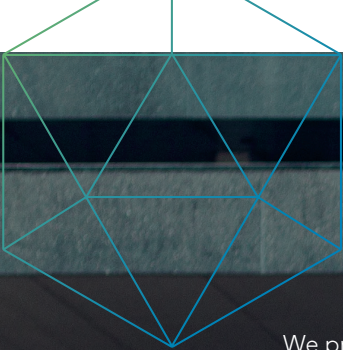
Regardless of role or location, we enable easy market access to funds for businesses across the globe, providing greater choice and value for the investor.

We make it our mission each day to ensure that our clients benefit from completely seamless and uninterrupted connectivity, so we are always on-hand to help, providing support worldwide. Our 24-hour support service is available in multiple languages and is always available when the market is open.

To ensure our clients receive the best possible service, we proactively track and manage every order throughout its lifecycle. This enables any queries to be solved immediately and in many cases the avoidance of any incident entirely.

Our clients can trade with confidence as our continued investment in technology and business continuity practices ensure our network is fully resilient, reliable and always functions at full capacity regardless of circumstance.





We process over £250 billion of  
investment value each month

**£250<sup>bn</sup>**



# FULL DIGITALISATION AND AUTOMATION



## DMI enabled

We connect the largest global community of funds, creating a frictionless, digital marketplace, enabling value for participants across the transaction chain through our Distributed Market Infrastructure. Our network brings together the entire fund trading process. From order routing through to settlements, transfers and dividends, we support all transactional requirements every step of the way.

# OUR SOLUTIONS

## DMI Fund Services

Leveraging the very latest technologies, including cloud and distributed ledger, DMI Fund Services enables firms to transform how they service their clients and lower the overall cost of investing.

We provide a complete transfer agency technology solution enabling transfer agents and fund administrators to digitalise their core processing and data management activities and achieve their strategic business transformation goals on a fully digital and distributed register.

For fund managers, DMI Fund Services provides a real-time view of all transactions and positions within each fund and its underlying assets.

## Order Routing and Settlements

Calastone Order Routing and Settlements is a global, multi-bank and multi-currency solution that connects and automates the trading, reporting, settlement and payment processes designed specifically for mutual funds.

It gives fund managers, transfer agents and distributors/platforms a real-time view of the status of all their domestic and global fund trades, payment status and liquidity requirements.

## Transfers

Calastone Transfers automates the transfer of client assets between fund platforms without their investments being redeemed.

Developed in collaboration with clients across the world, our solution harmonises the transfers process both at a domestic and cross-border level. Clients can then benefit from reduced internal costs, freed up resources and enhanced client service.

Our solution also improves the investor experience, as they are able to transfer their assets more quickly and more safely, with guaranteed certainty and transparency.

## Dividends

Calastone Dividends fully automates the communication of dividend information for faster, more efficient processing by transfer agents and distributors.

Our solution ensures that clients can focus on providing a better service to their investors, with prompter dividend payment processing and a reduction in risk.

## Reporting

We deliver simplicity and consistency to reporting and reconciliations by eliminating the need to manually source and collate domestic and cross-border fund holdings from multiple sources and different formats.

We do this by allowing fund managers, or their transfer agents, to automate the delivery of statement of holdings and statement of transactions to their distributors using their channel and format of choice.

## Money Market Services

Our Money Market Services simplifies the liquidity markets ecosystem by directly connecting liquidity fund providers, treasurers and their treasury management systems in a digitalised, end-to-end service. We have transformed the economics of the money markets with faster trade placement, integrated reporting and automated settlement. This means investors and fund providers can cut risk and cost from their processes.



# 3.8+K Clients

---

More than 3,800 clients  
process domestic and cross-  
border trades through our  
network

# 35+K Links

---

We maintain in excess of  
35,000+ trading links

# 54 Markets

---

We connect funds across  
54 different countries and  
territories for truly  
global coverage

Connecting to us gives clients  
access to the largest global funds  
network, enabling automation  
across connections around the  
world



# ABOUT CALASTONE

Calastone is the largest global funds network, connecting the world's leading financial organisations.

Our mission is to help the funds industry transform by creating innovative new ways to automate and digitalise the global investment funds marketplace, reducing frictional costs

and lowering operational risk to the benefit of all. Through this, we make investing more accessible, generating the opportunity for the industry to deliver greater value for the investor.

Over 3,800 clients in 54 countries and territories benefit from Calastone's services, processing £250 billion of investment value each month.

Calastone is headquartered in London and has offices in Luxembourg, Hong Kong, Taipei, Singapore, New York, Milan and Sydney.





# OUR OFFICES

## LONDON

Birchin Court  
20 Birchin Lane  
London EC3V 9DU  
Tel. +44 (0)20 3700 4100

## SYDNEY

Suite 301, 45 Lime Street  
King Street Wharf  
Sydney, NSW 2000  
Tel. +61 (0)2 8318 3601

## LUXEMBOURG

204 Rte d'Arlon  
Strassen  
L-8070 Luxembourg  
Tel. +352 2631 3486

## MILAN

Via B. Zenale 19  
20123  
Milano  
Italy  
Tel. +39 02 30315112

## HONG KONG

Unit 1108, 8QRE,  
8 Queen's Road East,  
Wan Chai,  
Hong Kong  
+852 3190 3617

## SINGAPORE

Suite 43048  
Signature Asia Square  
Asia Square Tower 1  
8 Marina View  
Singapore 018960  
Tel. +65 6407 1070

## TAIPEI

Unit 1841, 18/F,  
No. 460, Section 4  
Xinyi Road  
Taipei City, 11052  
Taiwan  
Tel. +886 (2) 87291126

## NEW YORK

590 Madison Avenue  
New York  
New York  
10022  
United States  
Tel. +1 212 521 4234

For further information please  
visit: [www.calastone.com](http://www.calastone.com)



@CalastoneLtd



Calastone

---

CALASTONE

Calastone is authorised and regulated by the Financial Conduct Authority.

Calastone is registered in England and Wales under company number 06298923 and have our registered office at Birchin Court, 20 Birchin Lane, London EC3V 9DU. Readers of this brochure must adhere to the following requirements (where applicable):

[www.calastone.com/legal](http://www.calastone.com/legal).