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The British Assessment Bureau, 30 Tower View, Kings Hill, Kent, ME19 4UY

The management system of Certificate Number 231351

## **Calastone Ltd**

20 Birchin Lane, London, EC3V 9DU

has been assessed and certified as meeting the requirements of

ISO 27001:2013

for the following activities

Provision of trading support solutions encompassing Money Market Services, DMI Fund Services, Order Routing & Settlements, Transfers, Dividends and Reporting to clients worldwide.

This is in accordance with the Statement of Applicability V1.5 dated 24/04/2023 .

Further clarifications regarding the scope of this certificate and the applicability of requirements may be obtained by consulting the certifier.

UKAS MANAGEMENT SYSTEMS

8289

Valid from

Initial Certification: 07 August 2020 Latest Issue: 24 July 2023 Expiry Date: 31 October 2025 subject to annual assessments Authorised by

Mike Tims Chief Executive Officer



## www.british-assessment.co.uk

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The validity and status of this certificate can be verified by using the UKAS CertCheck website at certcheck.ukas.com

| Section  | Controls   | Applicability                       | Implemented   | Why Implemeneted  | Document / Policy  |
|--|--|-------------------------------------|---|---|--|
| Information Security Policies - A5               | 5.1 Information Security Policy  | In Scope                            | Fully Implemented                                     | Information Security Best Practice / Contractual Requirement (Client)   | AS - Information Security Policies   |
|  | 5.1.1 Policies for information security  | In Scope                            | Fully Implemented                                     | Information Security Best Practice / Contractual Requirement (Client)   | A5 - Information Security Policies   |
|  | 5.1.2 Review of the policies for information security.   | In Scope                            | Fully Implemented                                     | Information Security Best Practice / Contractual Requirement (Client)   | A5 - Information Security Policies   |
| Organization of Information security Policy - A6 | 6.1 Internal Organization  | In Scope                            | Fully Implemented                                     | Information Security Best Practice / Contractual Requirement (Client)   | A6 - Organization of Information security Policy   |
|  | 6.1.1 Information security roles and responsibilities  | In Scope                            | Fully Implemented                                     | Information Security Best Practice / Contractual Requirement (Client)   | A6 - Organization of Information security Policy   |
|  | 6.1.2 Segregation of duties  | In Scope                            | Fully Implemented                                     | Information Security Best Practice / Contractual Requirement (Client)   | A6 - Organization of Information security Policy   |
|  | 6.1.3 Contact with authorities   | In Scope                            | Fully Implemented                                     | Information Security Best Practice / Contractual Requirement (Client)   | A6 - Organization of Information security Policy   |
|  | 6.1.4 Contact with special interest groups   | In Scope                            | Fully Implemented                                     | Information Security Best Practice / Contractual Requirement (Client)   | A6 - Organization of Information security Policy   |
|  | 6.1.5 Information security in project management   | In Scope                            | Fully Implemented                                     | Information Security Best Practice / Contractual Requirement (Client)   | A6 - Organization of Information security Policy   |
|  | 6.2 Mobile devices and teleworking   | In Scope                            | Fully Implemented                                     | Information Security Best Practice / Contractual Requirement (Client)   | A6 - Organization of Information security Policy   |
|  | 6.2.1 Mobile device policy   | In Scope                            | Fully Implemented                                     | Information Security Best Practice / Contractual Requirement (Client)   | A6 - Organization of Information security Policy   |
|  | 6.2.2 Teleworking  | In Scope                            | Fully Implemented                                     | Information Security Best Practice / Contractual Requirement (Client)   | A6 - Organization of Information security Policy   |
| Human Resource Security Policy - A7              | 7.1 Prior to employment  | In Scope                            | Fully Implemented                                     | Information Security Best Practice / Contractual Requirement (Client)   | A7 - Human Resource Security Policy  |
|  | 7.1.1 Screening  | In Scope                            | Fully Implemented                                     | Information Security Best Practice / Contractual Requirement (Client)   | A7 - Human Resource Security Policy  |
|  | 7.1.2 Terms and conditions of employment   | In Scope                            | Fully Implemented                                     | Information Security Best Practice / Contractual Requirement (Client)   | A7 - Human Resource Security Policy  |
|  | 7.2 During employment  | In Scope                            | Fully Implemented                                     | Information Security Best Practice / Contractual Requirement (Client)   | A7 - Human Resource Security Policy  |
|  | 7.2.1 Management responsibilities  | In Scope                            | Fully Implemented                                     | Information Security Best Practice / Contractual Requirement (Client)   | A7 - Human Resource Security Policy  |
|  | 7.2.2 Information security awareness, education and training   | In Scope                            | Fully Implemented                                     | Information Security Best Practice / Contractual Requirement (Client)   | A7 - Human Resource Security Policy  |
|  | 7.2.3 Disciplinary process   | In Scope                            | Fully Implemented                                     | Information Security Best Practice / Contractual Requirement (Client)   | A7 - Human Resource Security Policy  |
|  | 7.3 Termination and change of employment   | In Scope                            | Fully Implemented                                     | Information Security Best Practice / Contractual Requirement (Client)   | A7 - Human Resource Security Policy  |
|  | 7.3.1 Termination or change of employment responsibilities   | In Scope                            | Fully Implemented                                     | Information Security Best Practice / Contractual Requirement (Client)   | A7 - Human Resource Security Policy  |
| sset Management Policy - A8                      | 8.1 Responsibility for assets  | In Scope                            | Fully Implemented                                     | Information Security Best Practice / Contractual Requirement (Client)   | A8 - Asset Management Policy   |
|  | 8.1.1 Inventory of assets  | In Scope                            | Fully Implemented                                     | Information Security Best Practice / Contractual Requirement (Client)   | A8 - Asset Management Policy   |
|  | 8.1.2 Ownership of assets  | In Scope                            | Fully Implemented                                     | Information Security Best Practice / Contractual Requirement (Client)   | A8 - Asset Management Policy   |
|  | 8.1.3 Acceptable use of assets   | In Scope                            | Fully Implemented                                     | Information Security Best Practice / Contractual Requirement (Client)   | A8 - Asset Management Policy   |
|  | 8.1.4 Return of assets   | In Scope                            | Fully Implemented                                     | Information Security Best Practice / Contractual Requirement (Client)   | A8 - Asset Management Policy   |
|  | 8.2 Information classification   | In Scope                            | Fully Implemented                                     | Information Security Best Practice / Contractual Requirement (Client)   | A8 - Asset Management Policy   |
|  | 8.2.1 Classification of information  | In Scope                            | Fully Implemented                                     | Information Security Best Practice / Contractual Requirement (Client)   | A8 - Asset Management Policy   |
|  | 8.2.2 Labelling of information   | In Scope                            | Fully Implemented                                     | Information Security Best Practice / Contractual Requirement (Client)   | A8 - Asset Management Policy   |
|  | 8.2.3 Handling of assets   | In Scope                            | Fully Implemented                                     | Information Security Best Practice / Contractual Requirement (Client)   | A8 - Asset Management Policy   |
|  | 8.3 Media handling   | In Scope                            | Fully Implemented                                     | Information Security Best Practice / Contractual Requirement (Client)   | A8 - Asset Management Policy   |
|  | 8.3.1 Management of removable media  | In Scope                            | Fully Implemented                                     | Information Security Best Practice / Contractual Requirement (Client)   | A8 - Asset Management Policy   |
|  | 8.3.2 Disposal of media  | In Scope                            | Fully Implemented                                     | Information Security Best Practice / Contractual Requirement (Client)   | A8 - Asset Management Policy   |
|  | 8.3.3 Physical media transfer  | In Scope                            | Fully Implemented                                     | Information Security Best Practice / Contractual Requirement (Client)   | A8 - Asset Management Policy   |
| Access Control Policy - A9                       | 9.1 Business requirements of access control  | In Scope                            | Fully Implemented                                     | Information Security Best Practice / Contractual Requirement (Client)   | A9 - Access Control Policy   |
|  | 9.1.1 Access control policy  | In Scope                            | Fully Implemented                                     | Information Security Best Practice / Contractual Requirement (Client)   | A9 - Access Control Policy   |
|  | 9.1.2 Access to networks and network services  | In Scope                            | Fully Implemented                                     | Information Security Best Practice / Contractual Requirement (Client)   | A9 - Access Control Policy   |
|  | 9.2 User access management   | In Scope                            | Fully Implemented                                     | Information Security Best Practice / Contractual Requirement (Client)   | A9 - Access Control Policy   |
|  | 9.2.1 User registration and de-registration  | In Scope                            | Fully Implemented                                     | Information Security Best Practice / Contractual Requirement (Client)   | A9 - Access Control Policy   |
|  | 9.2.2 User access provisioning   | In Scope                            | Fully Implemented                                     | Information Security Best Practice / Contractual Requirement (Client)   | A9 - Access Control Policy   |
|  | 9.2.3 Management of privileged access rights   | In Scope                            | Fully Implemented                                     | Information Security Best Practice / Contractual Requirement (Client)   | A9 - Access Control Policy   |
|  | 9.2.4 Management of secret authentication information of users   | In Scope                            | Fully Implemented                                     | Information Security Best Practice / Contractual Requirement (Client)   | A9 - Access Control Policy   |
|  | 9.2.5 Review of user access rights   | In Scope                            | Fully Implemented                                     | Information Security Best Practice / Contractual Requirement (Client)   | A9 - Access Control Policy   |
|  | 9.2.6 Removal or adjustment of access rights   | In Scope                            | Fully Implemented                                     | Information Security Best Practice / Contractual Requirement (Client)   | A9 - Access Control Policy   |
|  | 9.3 User responsibilities  | In Scope                            | Fully Implemented                                     | Information Security Best Practice / Contractual Requirement (Client)   | A9 - Access Control Policy   |
|  | 9.3.1 Use of secret authentication   | In Scope                            | Fully Implemented                                     | Information Security Best Practice / Contractual Requirement (Client)   | A9 - Access Control Policy   |
|  | 9.4 System and application access control  | In Scope                            | Fully Implemented                                     | Information Security Best Practice / Contractual Requirement (Client)   | A9 - Access Control Policy   |
|  | 9.4.1 Information access restriction   | In Scope                            | Fully Implemented                                     | Information Security Best Practice / Contractual Requirement (Client)   | A9 - Access Control Policy   |
|  | 9.4.2 Secure log-on procedures   | In Scope                            | Fully Implemented                                     | Information Security Best Practice / Contractual Requirement (Client)   | A9 - Access Control Policy   |
|  | 9.4.3 Password management system   | In Scope                            | Fully Implemented                                     | Information Security Best Practice / Contractual Requirement (Client)   | A9 - Access Control Policy   |
|  | 9.4.4 Use of privileged utility programs   | In Scope                            | Fully Implemented                                     | Information Security Best Practice / Contractual Requirement (Client)   | A9 - Access Control Policy   |
|  | 9.4.5 Access control to program source code  | In Scope                            | Fully Implemented                                     | Information Security Best Practice / Contractual Requirement (Client)   | A9 - Access Control Policy   |
| Cryptography Policy - A10                        | 10.1 Cryptographic controls  | In Scope                            | Fully Implemented                                     | Information Security Best Practice / Contractual Requirement (Client)   | A10 - Cryptography Policy  |
|  | 10.1.1 Policy on the use of cryptographic controls   | In Scope                            | Fully Implemented                                     | Information Security Best Practice / Contractual Requirement (Client)   | A10 - Cryptography Policy  |
|  | 10.1.2 Key management  | In Scope                            | Fully Implemented                                     | Information Security Best Practice / Contractual Requirement (Client)   | A10 - Cryptography Policy  |
| hysical and environmental security - A11         | 11.1 Secure areas  | In Scope                            | Fully Implemented                                     | Information Security Best Practice / Contractual Requirement (Client)   | A11 - Physical and environmental security  |
|  | 11.1.1 Physical security perimeter   | In Scope                            | Fully Implemented                                     | Information Security Best Practice / Contractual Requirement (Client)   | A11 - Physical and environmental security  |
|  | 11.1.2 Physical entry controls   | In Scope                            | Fully Implemented                                     | Information Security Best Practice / Contractual Requirement (Client)   | A11 - Physical and environmental security  |
|  | 11.1.3 Securing offices, rooms and facilities  | In Scope                            | Fully Implemented                                     | Information Security Best Practice / Contractual Requirement (Client)   | A11 - Physical and environmental security  |
|  | 11.1.4 Protecting against external and environmental threats   | In Scope                            | Fully Implemented                                     | Information Security Best Practice / Contractual Requirement (Client)   | A11 - Physical and environmental security  |
|  | 11.1.5 Working in secure areas   | In Scope                            | Fully Implemented                                     | Information Security Best Practice / Contractual Requirement (Client)   | A11 - Physical and environmental security  |
|  | 11.1.6 Delivery and loading areas  | In Scope                            | Fully Implemented                                     | Information Security Best Practice / Contractual Requirement (Client)   | A11 - Physical and environmental security  |
|  | 11.2 Equipment   | In Scope                            | Fully Implemented                                     | Information Security Best Practice / Contractual Requirement (Client)   | A11 - Physical and environmental security  |
|  | 11.2.1 Equipment siting and protection   | In Scope                            | Fully Implemented                                     | Information Security Best Practice / Contractual Requirement (Client)   | A11 - Physical and environmental security  |
|  | 11.2.2 Supporting utilities  | In Scope                            | Fully Implemented                                     | Information Security Best Practice / Contractual Requirement (Client)   | A11 - Physical and environmental security  |
|  | 11.2.3 Cabling security  | In Scope                            | Fully Implemented                                     | Information Security Best Practice / Contractual Requirement (Client)   | A11 - Physical and environmental security  |
|  | 11.2.4 Equipment maintenance   | In Scope                            | Fully Implemented                                     | Information Security Best Practice / Contractual Requirement (Client)   | A11 - Physical and environmental security  |
|  | 11.2.5 Removal of assets   | In Scope                            | Fully Implemented                                     | Information Security Best Practice / Contractual Requirement (Client)   | A11 - Physical and environmental security  |
|  | 11.2.6 Security of equipment and assets off-premises   | In Scope                            | Fully Implemented                                     | Information Security Best Practice / Contractual Requirement (Client)   | A11 - Physical and environmental security  |
|  | 11.2.7 Secure disposal or reuse of equipment   | In Scope                            | Fully Implemented                                     | Information Security Best Practice / Contractual Requirement (Client)   | A11 - Physical and environmental security  |
|  | 11.2.8 Unattended user equipment   | In Scope                            | Fully Implemented                                     | Information Security Best Practice / Contractual Requirement (Client)   | A11 - Physical and environmental security  |
|  | 11.2.9 Clear desk and clear screen policy  | In Scope                            | Fully Implemented                                     | Information Security Best Practice / Contractual Requirement (Client)   | A11 - Physical and environmental security  |
| Operations Security Policy - A12                 | 12.1 Operational procedures and responsibilities   | In Scope                            | Fully Implemented                                     | Information Security Best Practice / Contractual Requirement (Client)   | A12 - Operations Security Policy   |
|  | 12.1.1 Documented operating procedures   | In Scope                            | Fully Implemented                                     | Information Security Best Practice / Contractual Requirement (Client)   | A12 - Operations Security Policy   |
|  | 12.1.2 Change management   | In Scope                            | Fully Implemented                                     | Information Security Best Practice / Contractual Requirement (Client)   | A12 - Operations Security Policy   |
|  | 12.1.3 Capacity management   | In Scope                            | Fully Implemented                                     | Information Security Best Practice / Contractual Requirement (Client)   | A12 - Operations Security Policy   |
|  | 12.1.4 Separation of development, testing and operational environments   | In Scope                            | Fully Implemented                                     | Information Security Best Practice / Contractual Requirement (Client)   | A12 - Operations Security Policy   |
|  | 12.2 Protection from malware   | In Scope                            | Fully Implemented                                     | Information Security Best Practice / Contractual Requirement (Client)   | A12 - Operations Security Policy   |
|  | 12.2.1 Controls against malware  | In Scope                            | Fully Implemented                                     | Information Security Best Practice / Contractual Requirement (Client)   | A12 - Operations Security Policy   |
|  | 12.3 Backup  | In Scope                            | Fully Implemented                                     | Information Security Best Practice / Contractual Requirement (Client)   | A12 - Operations Security Policy   |
|  | 12.3.1 Information backup  | In Scope                            | Fully Implemented                                     | Information Security Best Practice / Contractual Requirement (Client)   | A12 - Operations Security Policy   |
|  | 12.4 Logging and monitoring  | In Scope                            | Fully Implemented                                     | Information Security Best Practice / Contractual Requirement (Client)   | A12 - Operations Security Policy   |
|  | 12.4.1 Event logging   | In Scope                            | Fully Implemented                                     | Information Security Best Practice / Contractual Requirement (Client)   | A12 - Operations Security Policy   |
|  |  |                                     | Fully Implemented                                     | Information Security Best Practice / Contractual Requirement (Client)   | A12 - Operations Security Policy   |
|  | 12.4.2 Protection of log information   | In Scope                            |   |   |  |
|  | 12.4.2 Protection of log information 12.4.3 Administrator and operator logs                                    | In Scope<br>In Scope                | Fully Implemented                                     | Information Security Best Practice / Contractual Requirement (Client)   | A12 - Operations Security Policy   |
|  |  | In Scope                            | Fully Implemented                                     | Information Security Best Practice / Contractual Requirement (Client) Information Security Best Practice / Contractual Requirement (Client) | A12 - Operations Security Policy   |
|  | 12.4.3 Administrator and operator logs   | In Scope In Scope In Scope In Scope |   |   | A12 - Operations Security Policy A12 - Operations Security Policy A12 - Operations Security Policy |
|  | 12.4.3 Administrator and operator logs 12.4.4 Clock synchronisation  | In Scope<br>In Scope                | Fully Implemented<br>Fully Implemented                | Information Security Best Practice / Contractual Requirement (Client)   | A12 - Operations Security Policy A12 - Operations Security Policy                                  |
|  | 12.4.3 Administrator and operator logs<br>12.4.4 Clock synchronisation<br>12.5 Control of operational software | In Scope<br>In Scope<br>In Scope    | Fully Implemented Fully Implemented Fully Implemented | Information Security Best Practice / Contractual Requirement (Client) Information Security Best Practice / Contractual Requirement (Client) | A12 - Operations Security Policy A12 - Operations Security Policy A12 - Operations Security Policy |

|   | 12.6.2 Restrictions on software installation  | In Scope                                     | Fully Implemented   | Information Security Best Practice / Contractual Requirement (Client)   | A12 - Operations Security Policy  |
|---|---|--|---|---|---|
|   | 12.7 Information systems audit considerations   | In Scope                                     | Fully Implemented   | Information Security Best Practice / Contractual Requirement (Client)   | A12 - Operations Security Policy  |
|   | 12.7.1 Information systems audit controls   | In Scope                                     | Fully Implemented   | Information Security Best Practice / Contractual Requirement (Client)   | A12 - Operations Security Policy  |
| Communications Security Policy - A13  | 13.1 Network security management  | In Scope                                     | Fully Implemented   | Information Security Best Practice / Contractual Requirement (Client)   | A13 - Communications Security Policy  |
|   | 13.1.1 Network controls   | In Scope                                     | Fully Implemented   | Information Security Best Practice / Contractual Requirement (Client)   | A13 - Communications Security Policy  |
|   | 13.1.2 Security of network services   | In Scope                                     | Fully Implemented   | Information Security Best Practice / Contractual Requirement (Client)   | A13 - Communications Security Policy  |
|   | 13.1.3 Segregation in networks  | In Scope                                     | Fully Implemented   | Information Security Best Practice / Contractual Requirement (Client)   | A13 - Communications Security Policy  |
|   | 13.2 Information transfer   | In Scope                                     | Fully Implemented   | Information Security Best Practice / Contractual Requirement (Client)   | A13 - Communications Security Policy  |
|   | 13.2.1 Information transfer policies and procedures   | In Scope                                     | Fully Implemented   | Information Security Best Practice / Contractual Requirement (Client)   | A13 - Communications Security Policy  |
|   | 13.2.2 Agreements on information transfer   | In Scope                                     | Fully Implemented   | Information Security Best Practice / Contractual Requirement (Client)   | A13 - Communications Security Policy  |
|   | 13.2.3 Electronic messaging   | In Scope                                     | Fully Implemented   | Information Security Best Practice / Contractual Requirement (Client)   | A13 - Communications Security Policy  |
|   | 13.2.4 Confidentiality or nondisclosure agreements  | In Scope                                     | Fully Implemented   | Information Security Best Practice / Contractual Requirement (Client)   | A13 - Communications Security Policy  |
| ystem acquisition, development and maintenance Policy - A14   14.1 Security requirements of information systems |   | In Scope                                     | Fully Implemented   | Information Security Best Practice / Contractual Requirement (Client)   | A14 - System acquisition, development and maintenance Policy  |
|   | 14.1.1 Information security requirements analysis and specification   | In Scope                                     | Fully Implemented   | Information Security Best Practice / Contractual Requirement (Client)   | A14 - System acquisition, development and maintenance Policy  |
|   | 14.1.2 Securing application services on public networks   | In Scope                                     | Fully Implemented   | Information Security Best Practice / Contractual Requirement (Client)   | A14 - System acquisition, development and maintenance Policy  |
|   | 14.1.3 Protecting application services transactions   | In Scope                                     | Fully Implemented   | Information Security Best Practice / Contractual Requirement (Client)   | A14 - System acquisition, development and maintenance Policy  |
|   | 14.2 Security in development and support processes  | In Scope                                     | Fully Implemented   | Information Security Best Practice / Contractual Requirement (Client)   | A14 - System acquisition, development and maintenance Policy  |
|   | 14.2.1 Secure development policy  | In Scope                                     | Fully Implemented   | Information Security Best Practice / Contractual Requirement (Client)   | A14 - System acquisition, development and maintenance Policy  |
|   | 14.2.2 System change control procedures   | In Scope                                     | Fully Implemented   | Information Security Best Practice / Contractual Requirement (Client)   | A14 - System acquisition, development and maintenance Policy  |
|   | 14.2.3 Technical review of applications after operating platform changes  | In Scope                                     | Fully Implemented   | Information Security Best Practice / Contractual Requirement (Client)   | A14 - System acquisition, development and maintenance Policy  |
|   | 14.2.4 Restrictions on changes to software packages   | In Scope                                     | Fully Implemented   | Information Security Best Practice / Contractual Requirement (Client)   | A14 - System acquisition, development and maintenance Policy  |
|   | 14.2.5 Secure system engineering principles   | In Scope                                     | Fully Implemented   | Information Security Best Practice / Contractual Requirement (Client)   | A14 - System acquisition, development and maintenance Policy  |
|   | 14.2.6 Secure development environment   | In Scope                                     | Fully Implemented   | Information Security Best Practice / Contractual Requirement (Client)   | A14 - System acquisition, development and maintenance Policy  |
|   | 14.2.7 Outsourced development   | In Scope                                     | Fully Implemented   | Information Security Best Practice / Contractual Requirement (Client)   | A14 - System acquisition, development and maintenance Policy  |
|   | 14.2.8 System security testing  | In Scope                                     | Fully Implemented   | Information Security Best Practice / Contractual Requirement (Client)   | A14 - System acquisition, development and maintenance Policy  |
|   | 14.2.9 System acceptance testing  | In Scope                                     | Fully Implemented   | Information Security Best Practice / Contractual Requirement (Client)   | A14 - System acquisition, development and maintenance Policy  |
|   | 14.3 Test data  | In Scope                                     | Fully Implemented   | Information Security Best Practice / Contractual Requirement (Client)   | A14 - System acquisition, development and maintenance Policy  |
|   | 14.3.1 Protection of test data  | In Scope                                     | Fully Implemented   | Information Security Best Practice / Contractual Requirement (Client)   | A14 - System acquisition, development and maintenance Policy  |
| Supplier relationships Policy - A15   | 15.1 Information security in supplier relationships   | In Scope                                     | Fully Implemented   | Information Security Best Practice / Contractual Requirement (Client)   | A15 - Supplier relationships Policy   |
| Applied Telutioniships Folicy 723   | 15.1.1 Information security policy for supplier relationships   | In Scope                                     | Fully Implemented   | Information Security Best Practice / Contractual Requirement (Client)   | A15 - Supplier relationships Policy   |
|   | 15.1.2 Addressing security within supplier agreements   | In Scope                                     | Fully Implemented   | Information Security Best Practice / Contractual Requirement (Client)   | A15 - Supplier relationships Policy   |
|   | 15.1.3 Information and communication technology supply chain  | In Scope                                     | Fully Implemented   | Information Security Best Practice / Contractual Requirement (Client)   | A15 - Supplier relationships Policy   |
|   | 15.2 Supplier service delivery management   | In Scope                                     | Fully Implemented   | Information Security Best Practice / Contractual Requirement (Client)   | A15 - Supplier relationships Policy   |
|   | 15.2.1 Monitoring and review of supplier services   | In Scope                                     | Fully Implemented   | Information Security Best Practice / Contractual Requirement (Client)   | A15 - Supplier relationships Policy   |
|   | 15.2.2 Managing changes to supplier services  | In Scope                                     | Fully Implemented   | Information Security Best Practice / Contractual Requirement (Client)   | A15 - Supplier relationships Policy   |
| Information security incident management Policy - A16   | 16.1 Management of information security incidents and improvements  | In Scope                                     | Fully Implemented   | Information Security Best Practice / Contractual Requirement (Client)   | A16 - Information security incident management Policy   |
| mornation security medicine management roney 720  | 16.1.1 Responsibilities and procedures  | In Scope                                     | Fully Implemented   | Information Security Best Practice / Contractual Requirement (Client)   | A16 - Information security incident management Policy   |
|   | 16.1.2 Reporting information security events  | In Scope                                     | Fully Implemented   | Information Security Best Practice / Contractual Requirement (Client)   | A16 - Information security incident management Policy  A16 - Information security incident management Policy            |
|   | 16.1.3 Reporting information security weaknesses  | In Scope                                     | Fully Implemented   | Information Security Best Practice / Contractual Requirement (Client)   | A16 - Information security incident management Policy  A16 - Information security incident management Policy            |
|   | 16.1.4 Assessment of and decision on information security events  | In Scope                                     | Fully Implemented   | Information Security Best Practice / Contractual Requirement (Client)   | A16 - Information security incident management Policy   |
|   | 16.1.5 Response to information security incidents   | In Scope                                     | Fully Implemented   | Information Security Best Practice / Contractual Requirement (Client)   | A16 - Information security incident management Policy  A16 - Information security incident management Policy            |
|   | 16.1.6 Learning from information security incidents   | In Scope                                     | Fully Implemented   | Information Security Best Practice / Contractual Requirement (Client)   | A16 - Information security incident management Policy  A16 - Information security incident management Policy            |
|   | 16.1.7 Collection of evidence   | In Scope                                     | Fully Implemented   | Information Security Best Practice / Contractual Requirement (Client)   | A16 - Information security incident management Policy  A16 - Information security incident management Policy            |
|   |   |  |   |   |   |
| Information security aspects of business continuity manages   | t 17.1 Information security continuity  | In Scope                                     | Fully Implemented   | Information Security Best Practice / Contractual Requirement (Client)   | A17 - Information security aspects of business continuity management Policy   |
|   | 17.1.1 Planning information security continuity   | In Scope                                     | Fully Implemented   | Information Security Best Practice / Contractual Requirement (Client)   | A17 - Information security aspects of business continuity management Policy   |
|   | 17.1.2 Implementing information security continuity   | In Scope                                     | Fully Implemented   | Information Security Best Practice / Contractual Requirement (Client)   | A17 - Information security aspects of business continuity management Policy   |
|   | 17.1.3 Verify, review and evaluate information security continuity  | In Scope                                     | Fully Implemented   | Information Security Best Practice / Contractual Requirement (Client)   | A17 - Information security aspects of business continuity management Policy   |
|   | 17.2 Redundancies   | In Scope                                     | Fully Implemented   | Information Security Best Practice / Contractual Requirement (Client)   | A17 - Information security aspects of business continuity management Policy   |
|   | 17.2.1 Availability of information processing facilities  | In Scope                                     | Fully Implemented   | Information Security Best Practice / Contractual Requirement (Client)   | A17 - Information security aspects of business continuity management Policy   |
| Compliance Policy - A18   | 18.1 Compliance with legal and contractual requirements   | In Scope                                     | Fully Implemented   | Information Security Best Practice / Legal Requirement / Contractual Requirement (Client)   | A18 - Compliance Policy   |
|   | 18.1.1 Identification of applicable legislation and contractual requirements  | In Scope                                     | Fully Implemented   | Information Security Best Practice / Legal Requirement / Contractual Requirement (Client)   | A18 - Compliance Policy   |
|   | 18.1.2 Intellectual property rights   | In Scope                                     | Fully Implemented   | Information Security Best Practice / Legal Requirement / Contractual Requirement (Client)   | A18 - Compliance Policy   |
|   |   |  |   | Information Security Best Practice / Legal Requirement / Contractual Requirement (Client)   | A18 - Compliance Policy   |
|   | 18.1.3 Protection of records  | In Scope                                     | Fully Implemented   |   |   |
|   | 18.1.3 Protection of records 18.1.4 Privacy and protection of personally identifiable information   | In Scope                                     | Fully Implemented   | Information Security Best Practice / Legal Requirement / Contractual Requirement (Client)   | A18 - Compliance Policy   |
|   | 18.1.3 Protection of records 18.1.4 Privacy and protection of personally identifiable information 18.1.5 Regulation of cryptographic controls   | In Scope<br>In Scope                         | Fully Implemented<br>Fully Implemented                                  | Information Security Best Practice / Legal Requirement / Contractual Requirement (Client) Information Security Best Practice / Legal Requirement / Contractual Requirement (Client)   | A18 - Compliance Policy A18 - Compliance Policy   |
|   | 18.1.3 Protection of records 18.1.4 Privacy and protection of personally identifiable information 18.1.5 Regulation of cryptographic controls 18.2 Information security reviews   | In Scope<br>In Scope<br>In Scope             | Fully Implemented<br>Fully Implemented<br>Fully Implemented             | Information Security Best Practice / Legal Requirement / Contractual Requirement (Client) Information Security Best Practice / Legal Requirement / Contractual Requirement (Client) Information Security Best Practice / Legal Requirement / Contractual Requirement (Client) Information Security Best Practice / Legal Requirement / Contractual Requirement (Client) | A18 - Compliance Policy A18 - Compliance Policy A18 - Compliance Policy   |
|   | 18.1.3 Protection of records  18.1.4 Privacy and protection of personally identifiable information  18.1.5 Regulation of cryptographic controls  18.2 Information security reviews  18.2.1 independent review of information security | In Scope<br>In Scope<br>In Scope<br>In Scope | Fully Implemented Fully Implemented Fully Implemented Fully Implemented | Information Security Best Practice / Legal Requirement / Contractual Requirement (Client) Information Security Best Practice / Legal Requirement / Contractual Requirement (Client) Information Security Best Practice / Legal Requirement / Contractual Requirement (Client) Information Security Best Practice / Legal Requirement / Contractual Requirement (Client) | A18 - Compliance Policy |
|   | 18.1.3 Protection of records 18.1.4 Privacy and protection of personally identifiable information 18.1.5 Regulation of cryptographic controls 18.2 Information security reviews   | In Scope<br>In Scope<br>In Scope             | Fully Implemented<br>Fully Implemented<br>Fully Implemented             | Information Security Best Practice / Legal Requirement / Contractual Requirement (Client) Information Security Best Practice / Legal Requirement / Contractual Requirement (Client) Information Security Best Practice / Legal Requirement / Contractual Requirement (Client) Information Security Best Practice / Legal Requirement / Contractual Requirement (Client) | A18 - Compliance Policy A18 - Compliance Policy A18 - Compliance Policy   |