



**CONNECTING THE  
WORLD'S LARGEST  
COMMUNITY OF FUNDS** \_\_\_\_\_



Manulife

MIDTOWN

Calastone is the largest global funds network, connecting the world's leading financial organisations.

# HELPING THE INDUSTRY TRANSFORM AND INNOVATE

At Calastone, we've made it our mission to help the asset management industry transform and innovate by finding new ways to streamline the global funds marketplace and reduce frictional costs for the benefit of all.

When we were founded, we started to ask why so much value of an investment is lost during the process of investing. We found the industry burdened with inefficiency and manual processes, adding significant cost. We created our network, allowing for the first time digital connectivity for market participants across the globe, slashing costs and reducing risk. Today, Calastone is the largest global funds network.

## Our solutions

We support a range of fund types – mutual funds, ETFs, money market funds and new fund structures, including tokenised funds, across their lifecycle so the industry can find efficiencies and ways to evolve their businesses in a scalable way. Ultimately, we

create the space to innovate at scale so the industry can find ways to deliver greater value back to the end investor.

Through our continued investment in technology we can do more than ever. All of our solutions are powered by Calastone's Distributed Market Infrastructure (DMI), which uses the latest technologies, to extend and drive the digital revolution in funds. This ensures the industry can continually evolve and strengthen through the introduction of new tools and services and ultimately enable a new generation of collective investment through tokenisation.

As the market becomes increasingly competitive and pressured, Calastone ensures that fund managers, administrators and distributors can operate in a fully automated environment, globally connected and frictionless.

## Seamless connectivity

Regardless of role or location, we enable easy market access

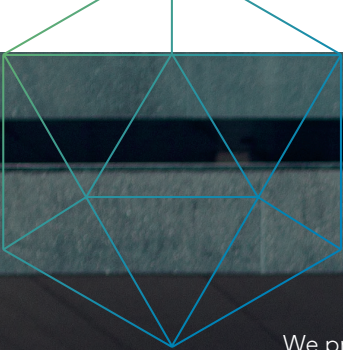
to funds for businesses across the globe, providing greater choice and value for the investor.

We make it our mission each day to ensure that our clients benefit from completely seamless and uninterrupted connectivity, so we are always on-hand to help, providing support worldwide. Our 24-hour support service is available in multiple languages and is always available when the markets are open.

Through our world-class operations and service teams we ensure you receive a seamless onboarding experience and ongoing service. Moreover, our proactive network monitoring enables us to avoid incidents by identifying issues before our clients do.

Our clients can operate with confidence as our continued investment in technology and business continuity practices ensure our network is resilient, reliable and functions at full capacity regardless of circumstance.





We process over £250 billion of  
investment value each month

**£250<sup>bn</sup>**



# OUR SOLUTIONS

## Digital investments

Our Digital Investments solution uses the latest technologies, including Distributed Ledger Technology (DLT), to enable fund managers to take a flexible approach in how they manufacture and distribute tokenised investment vehicles. The solution follows a multi-year investment by Calastone and is being used by strategic partners as they apply DLT and tokenisation at all levels of the fund – trading, administration, distribution – as they seek to unlock meaningful improvements in operational efficiency and product innovation.

## Fund services

Calastone Fund Services comprises a range of solutions. Our ETF Servicing solution is a unique ETF administration platform

created specifically for managing the full ETF lifecycle in the primary market. It combines market connectivity, the latest technologies and our unique microservice architecture to bring real-time processing and visibility to the order capture, management and settlement processes.

Other solutions, such as our Contingent Deferred Sales Charge (CDSC) offering, are designed to complement the asset servicer and fund manager operating models. They help firms to connect, digitalise core processes and data management activities in order to meet key objectives, from improved investor servicing, speed to market and transparency.

## Transaction services

Our Transaction Services solution set supports the full lifecycle of a fund from trade to post trade. This includes order routing and settlement, transaction reporting, dividends information and fund portfolio transfers/re-registration.

## Money market services

Money Market Services enables money market fund portals and fund providers to connect to all their counterparties digitally. By enabling firms to automate all, or parts, of the investment process we are removing swathes of manual activity and the associated processing risks around trade placement, reporting and settlement to enable the industry to offer greater levels of investor safety and investment certainty.

# 4.0+K Clients

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More than 4,000 clients process domestic and cross-border trades through our network

# 39K Links

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We maintain in excess of 39,000 trading links

# 55 Markets

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We connect funds across 55 different countries and territories for truly global coverage

Connecting to us gives clients access to the largest global funds network, enabling automation across connections around the world

# ABOUT CALASTONE

Calastone is the largest global funds network, connecting the world's leading financial organisations.

Our mission is to help the funds industry transform by creating innovative new ways to automate and digitalise the global investment funds marketplace, reducing frictional costs

and lowering operational risk to the benefit of all. Through this, we make investing more accessible, generating the opportunity for the industry to deliver greater value for the investor.

Over 4,000 clients in 55 countries and territories benefit from Calastone's services, processing £250 billion of investment value each month.

Calastone is headquartered in London and has offices in Luxembourg, Hong Kong, Taipei, Singapore, New York, Milan and Sydney.





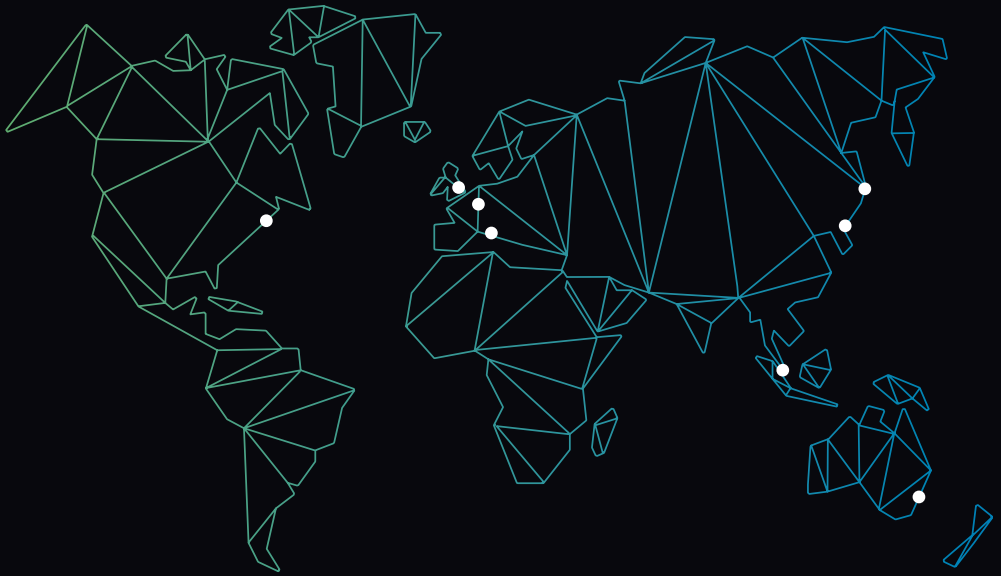
# MAKING A DIFFERENCE

We are proud to be making a difference in the markets that we serve and recognise our duty to operate in a responsible, ethical and sustainable way. It's our aim to positively impact the markets and communities where we operate and the environment where we all live.

Calastone is at its core a network – connecting people and organisations around the world. We understand the power of a network, and how by working together, we can achieve more. We are committed to supporting our people, sharing ideas and leveraging our collective resources to make a difference now and in the future. Corporate Social Responsibility is at the heart of our business and built around our three CSR networks – Our People, Our Community and Our World.







# OUR OFFICES

LONDON

HONG KONG

LUXEMBOURG

MILAN

NEW YORK


SINGAPORE


SYDNEY

TAIPEI

[www2.calastone.com/connectocalastone](http://www2.calastone.com/connectocalastone)

For further information please  
visit: [www.calastone.com](http://www.calastone.com)

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Calastone is authorised and regulated by the Financial Conduct Authority.

Calastone is registered in England and Wales under company number 06298923 and have our registered office at Birchin Court, 20 Birchin Lane, London EC3V 9DU. Readers of this brochure must adhere to the following requirements (where applicable):

[www.calastone.com/legal](http://www.calastone.com/legal).