CALASTONE TRANSFERS

Calastone Transfers automates the transfer of client fund holdings between fund platforms without their investments being redeemed.

Developed in collaboration with firms and markets across the world, Calastone Transfers harmonises the transfers process with a fast and accurate straight-through process (STP) both domesticically and cross-border. Transfer completion times are reduced, on average, to less than one business day.

Users of Calastone Transfers can reduce internal costs, refocus internal resource on to business critical activities and enhance their customer service.

The Calastone difference

Flexible approach
One global transfers solution with one connection.

Operational efficiency
Accurate, fast and reliable STP transfer process cuts costs, lets firms focus on business-critical tasks and enhances the client experience.

Certainty and transparency
Oversight across the entire process protects investor interests.

Low cost, easy to implement and use
Fast onboarding with the support of a dedicated service team.

Proven solution
Experience delivering fund transfer solutions in multiple countries.

Enhance your client experience, operational efficiency and industry connectivity

Calastone Transfers is a fast, safe and transparent alternative to traditional paper-based fund transfer processes.

Through a single connection to Calastone firms are able to leverage automation to provide better support to their clients by using the matched or single-leg transfer models – or both.

Calastone connects both transfer models so users can manage transfers in a single consistent format, regardless of the initiating model used, and deliver a single consolidated reporting view across the business.

Cost efficient

Calastone's dedicated support team manages the onboarding process. They can connect firms to their counterparties in just 48 hours. This means Calastone Transfers users are protected from future changes, such as counterparty connection updates. They are also able to refocus their teams on other business critical tasks.

Transparent

Calastone Transfers enables firms to give their clients full visibility on the status of their transfer with real-time monitoring/tracking of the process through to completion. Users can easily identify what actions are outstanding by whom as well as where and why a message has failed.

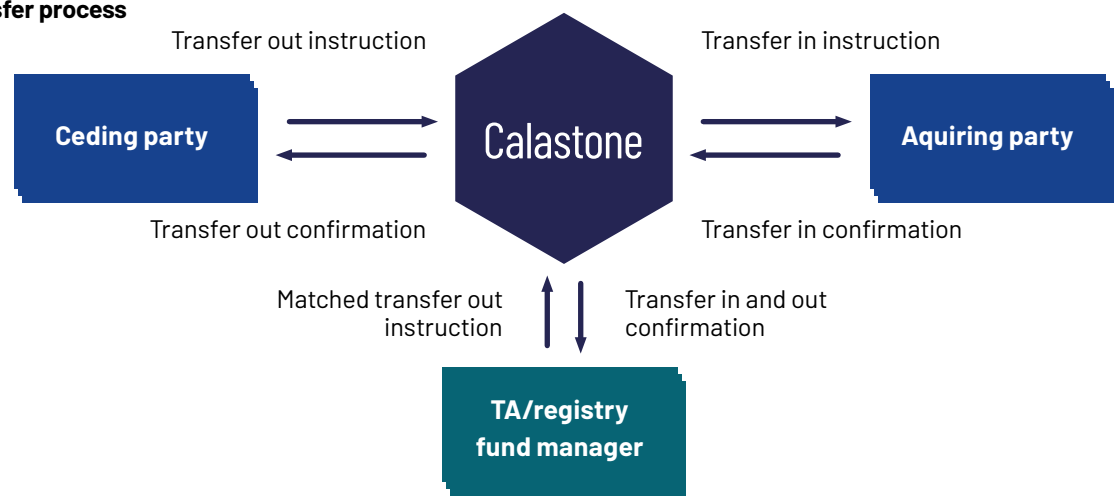
How does it work?

The traditional, paper-based transfer process is resource intensive, prone to delay (e.g. postal system) and has a high potential for manual error.

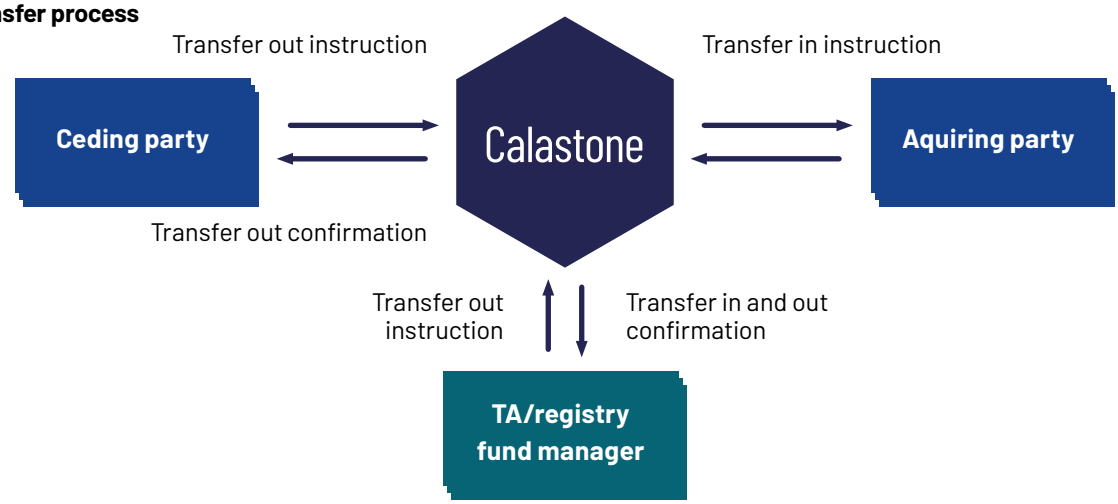
The Calastone process is automated and connects all counterparties seamlessly either via a direct or matched transfer, or by using a blend of both approaches depending on each clients' requirements.

Calastone Transfers also supports the portfolio phase of the transfer process where individual customer accounts are transferred. This covers the following asset classes: cash, funds, securities (equities, ETFs, bonds, investment trusts etc.) and some other assets (e.g. property).

Matched transfer process



Single leg transfer process



To learn more about Calastone Transfers and how it can benefit your organisation, get in touch.

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Calastone is authorised and regulated by the Financial Conduct Authority. Calastone is registered in England and Wales under company number 06298923 and has its registered office at Level 6, Citypoint, 1 Ropemaker Street, London EC2Y 9AW. Readers of this brochure must adhere to the following requirements (where applicable): www.calastone.com/legal.

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